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To: Secretary Jay Gonzalez and Undersecretary Matt Gorzkowicz  
Chief Human Resources Officer Paul Dietl and Executive Department HR Directors  
Secretariat Chief Information Officers and Executive Branch IT Employees

From: John M. Letchford, Acting Commonwealth CIO

Date: Tuesday, July 5, 2011

Subject: Launch of *LearnIT! OnDemand*

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I am pleased to announce the launch of *LearnIT! OnDemand*, a robust online learning environment that will be available to all Executive Department IT employees from any web browser on a 24x7 basis.

Less than a year ago, we launched the Commonwealth's *LearnIT!* training and development program in support of the new vision for our IT workforce incorporated in our IT Consolidation initiative. In this short time, the *LearnIT!* program has fostered over 1,400 training engagements – both in instructor-led and online offerings – exceeding both our expectations and capacity.

To meet our workforce's ongoing need for continuous learning and training, the *LearnIT!* program has evolved to encompass a new elearning dimension: *LearnIT! OnDemand*.

[LearnIT! OnDemand](#) will be delivered via partnership with elearning vendor [SkillSoft](#) and will provide:

- A scalable and cost-effective approach to training
- An exponential increase in our number of training offerings in advanced technical topics
- Real-time access to information and solutions to meet day-to-day work needs
- Test prep with online mentoring for certification in key areas of interest
- Consistent access to training resources for all Executive Department IT employees

*LearnIT! OnDemand* will fulfill a critical role in meeting the needs of our IT workforce as they strive to offer excellent customer service in an environment of ever-increasing technology demands by users.

I am excited about the broad range of training opportunities and deep source of timely, relevant information *LearnIT! OnDemand* will provide. More information – including a demo and details regarding how employees will access the system – will be forthcoming from the *LearnIT! OnDemand* Implementation Team over the coming weeks. I encourage you to make the most of this exciting opportunity!

For more information, contact [Sean Aulson](#), the *LearnIT!* Program Lead, at [sean.aulson@state.ma.us](mailto:sean.aulson@state.ma.us).